Daya Inc. Job Opening: Counselor (Bilingual in English & South Asian Language)

Job Classification: Full Time/Exempt

Reports to: Director of Client Services

Daya supports the South Asian community of Houston in breaking the cycle of domestic violence and sexual assault. Daya empowers survivors through counseling and advocacy and works towards prevention by promoting community awareness and by advocating at the policy level. Daya’s approach fosters individual freedom and respect leading to healthy families.

The Counselor will directly interact with clients by applying specialized clinical knowledge and advanced clinical skills to assess and treat mental health issues associated with domestic violence and sexual assault. Working closely within the Client Services team, the counselor will provide individual counseling and psychotherapy as well as supportive case management to comprehensively address client needs geared to help the clients move forward. The Counselor will assist clients in accessing resources such as mental health, employment, education, legal advocacy, housing, childcare, health care, translation and interpretation services, court accompaniment and public assistance.

Duties:

DIRECT CLIENT SERVICES:

- Answer helpline calls, complete intakes, provide crisis intervention and counseling, and assess needs for appropriate intervention and referrals.
- Use specialized clinical knowledge and advanced clinical skills to assess, diagnose, and treat mental, emotional, and behavioral disorders, conditions, and serious emotional disturbances in adult survivors of domestic violence and sexual assault.
- Through a culturally competent lens, apply theory, knowledge, methods, ethics, and the professional use of self to restore and enhance social and psychosocial functioning of clients through regular therapy sessions.
- Assess lethality and provide crisis management counseling both on the helpline and in ongoing therapy sessions.
- Integrate various therapeutic interventions such as Cognitive Behavioral Therapy (CBT), Eye Movement Desensitization and Reprocessing (EMDR), Solution-Focused Brief Therapy (SFBT), and Motivational Interviewing (MI) into counseling sessions with clients.
- Provide supportive legal, criminal justice, and housing advocacy as needed. Examples include filing applications and affidavits for legal purposes, assisting in protective orders, law enforcement accompaniment, and assisting in locating safe housing.
- Assist in organizing and conducting support groups and workshops.
REPORTING
- Track client calls, maintain appropriate client records and files as well as monthly call analysis and client reports
- Participate in board meetings
- Work with the Executive Director to compile data for new and continuing funding applications and reports
- Maintain the client database
- Maintain and update advocate resource guide

MISSION AND VISION PROMOTION
- Promote atmosphere of teamwork and collaboration to accomplish all Daya initiatives (client services, outreach, fundraising, and education) with staff members, other directors, and the ED
- Build and maintain a network of mainstream and South Asian professional resources
- Attend and contribute to staff meetings and other internal meetings
- Participate in appropriate professional development webinars, seminars and forums
- Serve as speaker/trainer for Daya by participating in community education programs as needed

QUALIFICATIONS:
- Licensure in Social Work or Counseling required
- Master’s degree (in Counseling or Social Work) required
- Proficiency in at least one major South Asian language required
- At least 1-year relevant work experience required (may be internship)
- Must show excellent writing, reporting, and communication skills
- Must have the ability to work flexible hours, including some evenings and weekends
- Must be well-organized, highly motivated, and detail-oriented
- Proficiency in computer applications and utilization of online resources to meet client and organizational needs
- Experience working in a non-profit environment preferred

Salary: $24/hr. - $27/hr. - commensurate with qualification and experience. This is a full-time position.

To apply:
- Please send resume, and cover letter to Hareema Mela at hareema@dayahouston.org
- Please complete application online at www.dayahouston.org